

## **YVONNE CHALMERS**

Yvonne brings the rich experience of more than 30 years in a variety of business arenas and cultures.

In Africa her early working years were in Credit Management, where she began training others and discovered she enjoyed doing this much more than debt collecting! She consulted to Dun and Bradstreet and the Institute of Credit Management on training and educational issues for more than 10 years.



Developing people, including herself, became a passion and a large part of whatever else she does. Yvonne has held senior management roles in retail and manufacturing, and in all these roles, people development has been a priority to her.

For 6 years Yvonne worked as a Management Trainer and Coach at the BBC in London. Here she worked with many different professions across this vast organisation e.g. Producers, Directors, Accountants, and Engineers.

Finding how coaching works and the results people achieve has been a life changing revelation for Yvonne. She believes implicitly in the ability of every individual to achieve extraordinary results using the powerful resources within them; that everyone has the ability and the courage to make their dreams reality.

Yvonne is an enthusiastic Myers Briggs ( MBTI) Practitioner, a NLP Master Practitioner and Certified European NLP Coach. She is an active member of both the International Coach Federation (ICF) and the UK Association for Coaching.

As an Associate of the National School of Government's Centre for Strategic Leadership, Yvonne currently has the privilege of coaching Senior Civil Servants from a wide variety of sectors in the United Kingdom.

Recently in East Africa Yvonne has worked with leading organisations like Oryx, Total, Celtel, A1 Outdoor, KCB and Azania bank.